



CENTRAL ARKANSAS TELEPHONE COOPERATIVE, INC.
EXPANSION AREA CONTRACT FOR TV SERVICES CONTRACT

The undersigned, hereinafter called the "Customer", hereby agrees to maintain the service as described at the end of this document from Central Arkansas Telephone Cooperative, Inc. hereinafter called "CATC", and upon the terms and conditions described below:

- 1) TERM AND RENEWAL: This agreement shall be effective for a period of one (1) year commencing on the date of this contract. After the one-year term, the contract shall continue on a month-to-month basis.
- 2) SERVICE FEES: Customer agrees to pay all charges and fees associated with the use of the services offered by CATC. These charges may include, without limitation, monthly services, charges for the use of CATC's equipment, installation charges, charges for service calls, and other charges, if applicable.
- 3) TAXES: Customer is responsible for, and shall pay, any applicable federal, state, municipal, local or other governmental sales, use, excise, value-added, personal property, public utility or other taxes, fees or charges now in force or enacted in the future, that arise from or as a result of your subscription or use or payment for the service. Such amounts are in addition to payment for the service.
- 4) EQUIPMENT: It is essential for the Customer to protect all equipment issued as well as their computer and televisions from any electrical surge including lightning and low voltage damage. CATC is in no way responsible for any damage to equipment at the Customer's premises whether or not owned by CATC. Customer agrees to return all equipment supplied by CATC for the services included in this Contract in good condition and in working order upon termination of this Contract. If Customer does not return any or all equipment in said condition, Customer agrees to pay CATC the appropriate equipment costs. A list of those equipment costs is included at the end of this Contract. CUSTOMER INITIALS _____
- 5) INSTALLATION CHARGES: Installation charges of \$100.00 per television outlet will be waived by CATC if the Customer maintains their account in good standing for a minimum of the initial one (1) year period of this Contract. Installation charges for up to three televisions are waived on new orders. CUSTOMER INITIALS _____
- 6) SERVICE DELIVERY: Services included in this Contract include "best effort" services. CATC has no control over National and Local channel content coming into our network. CATC adheres to provide the highest quality service available.
- 7) TERMINATION CHARGES AND PENALTIES: If Customer fails to pay all charges each month or if service is terminated for any reason prior to the term of this Contract, all waived installation charges will become due and payable immediately. CUSTOMER INITIALS _____
- 8) MOVE TO NEW LOCATON: Customer who moves to a new location may sign up for a new Contract at the new location, where available. Your existing Contract cannot be carried over to a new location. CUSTOMER INITIALS _____
- 9) COMMUNICATIONS: Customer agrees to provide their current email address where possible and to receive correspondence via email from CATC regarding the Customer's service and / or other CATC services available. Customer also agrees to receive information from time-to-time on promotions and special offers related to broadband and television programming.
- 10) PRICING AND RECONNECT FEES: Customer understands prices charged for services may change without notice. CATC reserves the right to terminate this Contract at any time without notice. CATC will charge a \$40.00 reconnection fee to all customers who have had their service disconnected for non-pay. CUSTOMER INITIALS _____

THIS CONTRACT IS NON-TRANSFERABLE

EXECUTED this _____ day of _____, 20____

Customer Name: _____ Account Number _____

Address, City, State, Zip _____

Customer Signature _____ Email Address _____

**CATC reserves the right to waive any customer obligation **



SERVICES ORDERED

<u>TELEVISION SERVICE LEVEL</u>	<u>MONTHLY PRICE</u>
<input type="checkbox"/> BASIC	\$29.95
<input type="checkbox"/> EXPANDED BASIC	\$85.00
<input type="checkbox"/> VARIETY	\$ 9.95
<input type="checkbox"/> SHOWTIME	\$12.95
<input type="checkbox"/> STARZ/ENCORE	\$12.95
<input type="checkbox"/> HISPANIC	\$ 4.95
<input type="checkbox"/> REDZONE	\$49.95 (annual)
<input type="checkbox"/> HIGH DEFINITION	\$ 0.00
<input type="checkbox"/> ADDITIONAL SET TOP BOX (after 3)	\$ 5.00 (per box)
<input type="checkbox"/> other services _____	\$ _____
<input type="checkbox"/> other services _____	\$ _____
<input type="checkbox"/> other services _____	\$ _____

CATC TELEVISION EQUIPMENT COST INSTALLED AT CUSTOMER LOCATION:

<u>EQUIPMENT DESCRIPTION</u>	<u>EQUIPMENT REPLACEMENT COST</u>
_____ Standard Set Top Box (with DVR)	\$350.00 EACH
_____ Standard Set Top Box (without DVR)	\$250.00 EACH
_____ Remote Controls	\$ 12.00 EACH

AN ADDITIONAL MONTHLY COST OF \$5.00 FOR EQUIPMENT MAINTENANCE IS REQUIRED
(EQUIPMENT MAINTENANCE HAS A SEPARATE AGREEMENT WHICH IS ATTACHED)

I HAVE READ AND UNDERSTAND THE SERVICE LEVEL SECTION AND THE EQUIPMENT COST TO
BE INSTALLED AT THE CUSTOMER'S LOCATION ALONG WITH THE ATTACHED MAINTENANCE

CUSTOMER INITIALS: _____